

cleverbridge outsmarts malware

With Malwarebytes Anti-Malware for Business, the cleverbridge security team proactively prevents malware from getting into the enterprise

INDUSTRY
Ecommerce

BUSINESS CHALLENGE
Stop malware while streamlining endpoint security management

IT ENVIRONMENT
The company's network includes firewalls, proxy servers, and other network security measures. In addition, the IT team supports approximately 600 endpoints, such as desktop systems, laptops, workstations, conference room systems, and Windows servers with antivirus protection.

SOLUTION
300 licenses of Malwarebytes Anti-Malware for Business, which includes the Management Console

RESULTS

- Improved ability to be proactive with at-a-glance visibility into endpoints
- Simplified management and improved productivity by operating in the background
- Reduced remediation time from hours to just a few minutes per month
- Blocked malware at the source to prevent it from infiltrating the enterprise

Business profile

cleverbridge provides flexible, cloud-based ecommerce solutions that help clients build customer relationships, manage subscription-based services, and generate more online revenue. When malware increasingly tried to sneak into its endpoints, cleverbridge unified and streamlined its defenses to keep it out.



The ability to proactively identify malware and see trends with Malwarebytes helps us with big-picture planning. Malwarebytes makes a tremendous difference to our overall operational security and effectiveness.

—Craig Vodnik, Co-founder and Vice President of Operations, cleverbridge

Business challenge

Stop the rising tide of malware

cleverbridge is headquartered in Cologne, Germany, with offices in Chicago, San Francisco, and Tokyo. The company has been recognized as one of the most innovative in Europe by leading technology publications and associations. It has experienced rapid growth over the past several years, both in Europe and the United States. With a growing number of employees, proactive security measures were increasingly important. For example, the customer service teams work closely with customers from all over the world. As global threats rise, there is a heightened possibility that external emails arrive with malware attached. The company needed the ability to manage all endpoints easily and efficiently.

“When we ran into malware-related problems, desktop administrators would have to go to the machine and manually scan it,” said Tim Salvador, Senior Network



and Security Administrator for cleverbridge. “If the scan turned up malware, it would be removed, or worst case, the machine would be re-imaged. We needed to standardize our deployment and simplify anti-malware management.”

The solution

Malwarebytes Anti-Malware and Management Console
Based on its positive experience with individual licenses of Malwarebytes, cleverbridge purchased 250 licenses of Malwarebytes Anti-Malware for Business for its Chicago office. Now, network and security teams have the tools to ensure that all endpoints are protected and easily managed from a central console.

It works

“Malwarebytes gives us real-time detection,” said Salvador. “If an employee goes to a malicious site, Malwarebytes can detect malicious software and block it at the source—before the page is even loaded. This helps ensure that malware doesn’t get a foothold.”

Salvador frequently tests the company’s endpoint security effectiveness and finds that if malware manages to elude its antivirus protection, Malwarebytes stops it effectively. In addition, Malwarebytes gives the team flexibility in deciding what to detect, thus avoiding an environment flooded with false positive alerts.

Simple and straightforward

“Deployment was a piece of cake,” said Salvador. “We can push the Malwarebytes software out to one endpoint or to a group of endpoints simultaneously. It’s easy to manage all of our endpoints and know the status of each one.”

Saves time

Prior to standardizing with Malwarebytes, manually scanning endpoints consumed a major portion of the

desktop administrator’s day. Cleaning and re-imaging each machine took at least 30 minutes. Malwarebytes has reduced the need to actively scan machines from multiple times per week to one or two times per month.

“Now I can scan and remediate any machine from my office,” said Salvador. “Meanwhile, I can continue working on other tasks. Malwarebytes operates in the background so that the user isn’t interrupted, and I can multitask during scanning, remediation, and pushing out updates. It’s very efficient.”

Provides visibility

Today, all endpoints in the Chicago office covered by Malwarebytes are scanned daily, enabling the team to be much more proactive. There are standard policies deployed for endpoint security. Through the Malwarebytes Management Console, cleverbridge knows how each machine is configured, and Salvador’s team can see and know exact endpoint statuses.

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Next steps

Based on the Chicago deployment success, Salvador can demonstrate his results to other offices and show them the benefits of enhancing their malware protection.

“We have a great relationship with Malwarebytes,” said Salvador. “They are very responsive. We look forward to bringing all of our endpoints onto the Malwarebytes Anti-Malware for Business platform and extend endpoint manageability and consistency across our enterprise.”

| About

Malwarebytes is the next-gen cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware, and exploits that escape detection by traditional antivirus solutions. The company’s flagship product combines advanced heuristic threat detection with signature-less technologies to detect and stop a cyberattack before damage occurs. More than 10,000 businesses worldwide use, trust, and recommend Malwarebytes. Founded in 2008, the company is headquartered in California, with offices in Europe and Asia, and a global team of threat researchers and security experts.

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